

BOOKING TERM & CONDITIONS

Bookings to be made direct with Kennedy's Tours on 1300 133 477 or 02 44217596. Passenger Booking Form and Deposit required immediately after booking is made. Receipts will be issued.

Email bookings to be sent to admin@kennedystours.com.au. Or click on menu option on our Web Site.

Payments may be made by **cheque** or money order made payable to Kennedy's Tours. Credit Card Payments attract surcharges. Receipts will be forwarded in the return mail. Please ensure you supply details for passengers travelling, address and telephone contacts and which tour you wish to join (see Booking Form).

Credit Card - Kennedy's Tours accepts the following credit cards (Visa, Mastercard, Bankcard). A minimum fee of \$2 applies to all transactions, for amounts paid greater than \$150 a fee rate of 1.5% applies

Day Trips – a deposit of \$20 per person per trip is required to confirm booking, with balance payable 14 days before departure. Theatre Shows require a minimum \$50 Deposit with balance payable 30 days prior to departure.

Deposits can vary, please check prior to booking.

Extended Tours – deposit as specified in itinerary paid within 14 days of booking. Balance due as stated, otherwise 30 Days before departure.

Single Travellers – where possible every effort is made to match you with a travelling companion however if we are unable to provide a companion for you to share with, a single supplement will apply.

Refunds / Cancellations

Day Trips – Cancellation received more than 14 days before departure where no prior expense such as show ticket involved - \$5 per person administration fee retained. Theatre Shows - seat must be resold.

If cancelled within 8 to 14 days of departure, refund will depend on whether seat can be resold.

No refund if cancelled 7 days or less from departure.

Extended Tours - Unless otherwise specified in the itinerary, the following fees will apply:

30 days or more before departure – deposit retained

15 days or more before departure – 50% fare retained

14 days or less before departure – refund will depend on whether seat resold.

Overseas Tours deposit and monies non refundable once any monies have been paid to airlines or 90 days prior to departure.

Travel Insurance – Travel Insurance should be consider by all passengers in order to cover against illness or accident, cancellation. Loss of luggage etc. If required we can assist with obtaining Travel Insurance.

Charters - all charters require deposit to be paid upon booking and full payment prior to departure, unless pre arranged credit arrangements have been authorised by Kennedys Bus & Coach. Deposit amount to be advised at time of quotation.